

July 16, 2008

TO: ALL STATE AGENCIES, SCHOOL DISTRICTS, MUNICIPALITIES,
VOLUNTEER FIRE COMPANIES AND POLITICAL SUBDIVISIONS

FROM: SANDRA L. DAVID
STATE CONTRACT PROCUREMENT SUPERVISOR

SUBJECT: AWARD NOTICE - CONTRACT NO: 07-133 WSCA
WSCA Participating Addendum No. **A63309** with Hewlett Packard Co.

ADDENDUM # 7

A new account representative to assist as a contact for sales related questions.

Joan Harrison
Hewlett-Packard Company
Sales Representative
Personal Systems Group
719-592-6700 x70539 Phone
800-277-8988 x70539 Toll Free

Also attached is updated ordering information from HP.

All other terms and conditions remain the same.

If you have any questions, please contact me at 857-4556.



State of Delaware HP/WSCA Contract #A63309
Hewlett Packard Company ("HP")
FEIN # 94-1081436

Product Information or Quotes:

To obtain a **quote or product information** you can either **contact one of the local authorized HP Reseller Agents** listed on the www.hp.com/buy/delaware site (otherwise referred to as Agent) or **contact one of HP's Inside Team Members** by calling the toll free number below and listen for the prompts. The prompts will ask you if you know your Rep's extension to hit "1" and then it will prompt you to enter your rep's extension number followed by a #, which is listed below for your reference. If your assigned representative is not available, hit "*0" and you will be transferred to the first available Representative. Please note that you can **also contact your Account Manager** as listed below:

Assigned Inside Sales Team:

For all products, except printers Call Joan Harrison (joan.harrison@hp.com) at 800-277-8988 x70539

For Printers, call the Account Manager listed below

Account Manager Team:

For all products, except printers

Call Eric Glover (eric.glover@hp.com) Tel: 443 310 8696

For Printers

Call Michael Ronan (Michael.ronan@hp.com) Tel: 603.791.0198

To obtain a quote or information via the Website, go to URL: www.hp.com/buy/wscali and select Delaware or simply go to www.hp.com/buy/delaware. If you need assistance when navigated through the extranet site, please contact your assigned Inside Representative above or any available Representative.

Ordering Process:

All Purchase Orders need to be made out to Hewlett Packard Company with the address listed below. The **Purchase Order should include** the **Contract Number #A63309** in the body of the Purchase Order. Please also be sure to include email address, **the ship to location or drop ship locations, delivery date requirements and any other special information** and **if applicable, the HP Authorized Agent dealer number** for the HP Agent providing you with support. Orders should be either Faxed to 1-800-825-2329 or placed on the extranet site www.hp.com/buy/delaware

Ordering Address:

Hewlett Packard Company

10810 Farnam Drive

Omaha, NE 68154

Ordering Fax:1.800.825.2329

Remittance Address:

Hewlett Packard

13207 Collections Center Drive

Chicago, Illinois 60693

Ordering email Box: PSOrderProcessing@hp.com

Please note: If faxing an order into HP, please **be sure to add your email address onto the body of the PO or the cover page of the fax**. This should provide you with an order confirmation within 48 hours of receipt of the fax. If you do not receive the order confirmation within 48 hours this may indicate that there is an issue with your PO (for example: fax was not received, PO is not readable, etc.). So to ensure your order is processed, please send inquires to PSOrderManagement@hp.com if your order confirmation has not been received.

For Post Sales Returns, Changes, Order Status, Invoicing Questions or changes, Shipment Dates, Delivery Priority or any other items:

Contact Iapix Beraud, Public Sector Customer Support at 1-800-727-2472 opt. 1, 2, 1 Delaware PIN# 1115 or email DESTLGOV@hp.com, or DEK12@hp.com, or DEHIED@hp.com

Contact for Escalation - Customer Satisfaction Issues: (Not Sure who to contact – Call Debra Lee)

Debra Lee (Debra.Lee@hp.com), HP WSCA Contract Program Mgr-847/537-0344 or (cell) 847/922-2977

Warranty Support Center Information:

If you have purchased a CarePak (uplifted or extended warranty) or have a maintenance contract with HP call **1-800-633-3600** otherwise, call 1-800-HPinvent (800/474-6836) or contact your local service provider as listed on the extranet site.

Technical Assistance:

Technical Support 1-800-474-6836

Email: http://welcome.hp.com/country/us/en/contact/email_1.html

URL: <http://welcome.hp.com/country/us/en/support.html>